



## Frequently Asked Questions #31

### WHEN I MOVE HOME, WHOM SHOULD I INFORM?



#### Why should I inform people of my 'change of address'?

It is important to help reduce fraud crime (such as Identity Theft) by updating your address where it matters.

By informing the right people and services, you'll continue receiving relevant communications, keep your records up-to-date, and comply with any necessary legal requirements to inform the relevant government authorities.

We suggest you request the new occupants' assistance in forwarding any escapee mail to your new address. If not, it may just get chucked out (definitely illegal; however probably more likely), or marked - "Moved - Return to Sender" and reposted in the mail.

**Whom should I inform?** Please use the following as a checklist:

- [Medicare](#) (as soon as possible)
- Pet Registration with your local council (within 14 days), Pet Insurance, Vet
- [Firearms Registry](#) (within 14 days)
- Service NSW (ex-RMS) for car/boat registration and to add your new address to your Drivers Licence (within 14 days)
- Your employer
- Australian Tax Office (ATO) (within 28 days)
- Australian Securities and Investments Commission (ASIC) (within 28 days)
- Australian Business Register (within 28 days) and for any SMSF with an ABN
- All your previous employers (your last group certificate will go to the last address they have on file)
- Department of Immigration & Citizenship (if at new address for more than 14 days)
- Worker Checks eg Working with Children (within 21 days), NDISWC (within 3 months)
- [Electoral Roll](#) (if at new address for more than 14 days)
- Banks (ANZ/ ST George/ Westpac/ NAB...) ASAP
- Financial institutions, Superannuation fund (REST/ REST/ AMP/First State Super/ ...)
- Personal loan provider (Banks or Credit Union)
- Credit card provider (HSBC/ ANZ/ NAB/ Westpac/ Bankwest.....)
- Accountant, Solicitor

FOR EMERGENCIES (Including anyone on your property)	000
TO REPORT ANYTHING SUSPICIOUS (Crime Stoppers)	1 800 333 000
TO REPORT NON-EMERGENCY CRIME (Police Assistance Line)	131 444
IF YOU'RE NOT SURE (Hornsby Police Station)	9476 9799
TTY—To ask for Police, type PPP	106
SPEAK AND LISTEN	1800 555 727

ENGLISH

- Online institutions (eBay, PayPal, etc)
- eTolls
- Travel cards (eg Opal)
- TAFE/ University
- Student Loan debt (HECS/ HELP/ ABSTUDY SSL etc)
- Your Doctor, GP, medical specialists, local hospital
- Optician
- Dentist
- Phone company (Telstra/ Optus/ Libara/ Amaysim)
- Any laybys that you may have
- Union/ political bodies (CFMEU/HSU/NSWNA....), Political parties
- Concession cards (eg Seniors card, Student card, EnableNSW)
- Rewards cards (Flybuys/ MyerOne/ David Jones/ Jacqui E/ Katies...)
- Gym (Fitness First/ 24 hour Fitness/ Any Time Fitness/ Fernwood)
- Compulsory Third Party (CTP) Green Slip provider (Allianz/ GIO/ Coles...)
- Comprehensive car insurance provider (Allianz/ GIO/ Coles...)
- Personal injury provider
- Home and contents insurance provider (Allianz/ GIO/ Coles...)
- Health Insurance provider (BUPA/ NIB/ HBA..), Life Insurance
- Business & Trade Licences, Permits and Certificates
- Hobbies (eg Fishing Licence, Hunting Licence, Social Clubs)
- Streaming services (eg Netflix, Stan, Amazon Prime, Disney+)
- Newspapers, magazine and catalogue subscriptions, regular food/ beauty deliveries

Alternatively, [register with Australia Post](#), and for a fee, they will forward all your personal or business mail to your new address for 1, 3, 6 or 12 months (Re-direct Service).

#### **Related information:**

Services NSW now make updating your details with them including drivers licence details, car registration details, and more easily by utilising their [online service](#).

Please see also the '[Moving House](#)' Guide from the NSW Government.

#### **Remember:**

Don't allow criminals to get your personal information, such as date of birth, signature, account details. Protect your identity!

Keep all necessary documents for tax purposes and your archives. However, once they are not needed any more, don't put them in the bin - SHRED the old documents. Neighbourhood Watch can lend you a shredder FREE of charge – see our [website](#).

This information was compiled by volunteers with Neighbourhood Watch within Ku-ring-gai and Hornsby. Please contact your Crime Prevention Officer (CPO) at Hornsby Police Station for more information. Phone: 9476 9799. Tips and other resources are available to download free from the Neighbourhood Watch in Ku-ring-gai & Hornsby website: [au-NHWKuringgaiHornsby.org/Tips/](http://au-NHWKuringgaiHornsby.org/Tips/).

See also the community's one-stop-shop of crime prevention information: [WatchOut.org.au](http://WatchOut.org.au).

Follow us on [Facebook](#), [Twitter](#) or at our [website](#). Contact us at: [NHWKuringgaiHornsby@gmail.com](mailto:NHWKuringgaiHornsby@gmail.com).